$10 discount off nbn® plan fees – CommBank customers

Plan	Value	Value Plus	Fast	Fast Plus	Fast Max	Superfast	Ultrafast	Hyperfast	Fixed Wireless Plus	Fixed Wireless Fast	Fixed Wireless Superfast
nbn® speed tier*	25/10	50/20	100/20	100/40	500/50	750/50	1000/100	2000/100 (HFC) 2000/200 (FTTP)	100/20^	200-250/ 8-20^	400/ 10-40^
Minimum Monthly Charge #	$68	$85	$90	$95	$90	$100	$119	$180	$85	$90	$105
Additional account fees applicable	Paper Bill Fee: $3.50 (available on request only) Late Payment Fee: $10.00										
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn® or Fixed Wireless Critical Information Summary for your plan.										

* nbn® Speed Tier refers to the speed of the technology installed at your premises. These speeds are not necessarily equivalent to the download/upload speeds you will achieve in practice, which may be slower due to a range of factors. See nbn® Critical Information Summary for your plan for more information.
# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More nbn® CIS will apply to your nbn® plan.
^ Indicates the theoretical maximum attainable speed available (in mbps) for this plan. These speeds may be unattainable at your property. See Fixed Wireless Critical Information Summary for more information.

The offer of $10 discount off the RRP of a new More nbn® plan is for eligible customers who complete sign up between 1 June 2025 and 31 Dec 2025 using a CommBank credit or debit card as your online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn® services per More account (whether under this offer or any other More nbn® offer that has been or may become available to you). To maintain the discounts available under this offer, you must continue to pay for your discounted More nbn® plan with an eligible CommBank online bill payment method (see section 16). This offer is only available to new More nbn® customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More nbn® plans page.

The $10 discount off the RRP of a new More nbn® plan commences from the day that each nbn® service signed up under this offer is activated and continues until such time as you cease to meet the eligibility criteria for the offer (see section 2) (Promotional Period). The RRPs of More nbn® plans are available on the More website and are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website here.

This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer provides eligible More nbn® customers with a discount of $10 off the RRP of an nbn® plan ongoing and is valid from 01/06/2025 until 11:59pm AEST on 31/12/2025 (Offer Period).
2. The offer is only available to customers who meet the following eligibility criteria (Eligible Customers):
    a. You must complete sign up using a CommBank credit or debit card at checkout during the Offer Period;
    b. You have not exceeded the cap on CommBank discounted services set out in section 8; and
    c. You must continue to use an eligible CommBank online bill payment method (see section 16) to continue to receive the discounts available under this offer.

3. If your premises is in the nbn® sky muster satellite region or you fall outside of the nbn® footprint this offer will not be available to you.
4. The offer of $10 off nbn® plan fees on your new More nbn® plan signed up under this offer will commence from the day your nbn® service is activated. This is an ongoing discount to be applied to your nbn® plan fees (unless you cancel your service or cease to be an Eligible Customer).
5. The table above sets out the monthly plan fees for each More nbn® plan after the discounts available with this offer have been applied.
6. All discounts available with this offer apply to plan fees only and do not apply to the following:
    a. Any modem charges, if you choose to purchase a modem rather bring your own (BYO) you will be charged for the cost of the modem, at the time of application. Modems supplied by More are unlocked and capable of working with another nbn® service provider;
    b. Any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
    c. Any additional services/charges/usage outside the base monthly internet plan fee.
7. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn® services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More nbn® offer that has been or may become available to you.
8. Eligible Customers can add up to 2 nbn® services to their account during the Offer Period. Any additional nbn® service added during the Offer Period will also receive the $10 off nbn® RRP ongoing, subject to these terms and conditions.
9. The $10 discount off the RRP for any subsequent nbn® service validly added to an account under this offer will begin from the day the additional nbn® service is activated
10. This offer is offered on a no fixed term contract. You are free to cancel at any time without charge. However, cancelling your service will forfeit the $10 off nbn® plan fees ongoing.
11. If you sign up to a More nbn® plan under this offer and subsequently cancel your service at any time, you will not be eligible to receive the offer again.
12. This offer cannot be transferred to another person or party.
13. This offer is not valid in conjunction with any other nbn® offer or discount.
14. Should you relocate your address, the offer is transferable to your new address provided you continue to be an Eligible Customer.
15. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
16. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will cease to be an Eligible Customer and may forfeit the discount. Access to the offer may be revoked with effect from the end of the billing period in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time.
17. If you lose your discount under this offer in accordance with section 16 but then subsequently revert to an eligible payment method (as outlined in section 15), at our discretion, we may allow this offer to be reapplied to your nbn® plan with effect from the start of the next billing period after your eligible payment method is reinstated.
18. The RRPs may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal nbn® services.
19. The discounted nbn® services must not be resold and are intended for use by the account holder only.
20. These offer terms and conditions must be read in conjunction with the NBN Critical Information Summary. To the extent of any inconsistencies, these offer terms apply.
21. If you sign up, More will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing.

22. The provision of your nbn® service will be subject to More's standard terms of service and policies, which are available here on the More website.
23. CommBank reserves the right to withdraw, vary or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.