CommBank Offer – discount on More Mobile

The offer of a $10 discount off the Recommended Retail Price (**RRP**) per month on a new More mobile plan (**Mobile Discount**) for 36 months is available to eligible customers who complete sign-up between 1 April 2026 and 31 March 2027, using a CommBank credit or debit card as your online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you). To maintain the discount available under this offer, you must continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 20).

To access this offer you must sign up to a new mobile plan via the More website or customer portal and successfully completing ConnectID verification as part of the checkout journey (see section 34). Offer does not apply to additional services, charges or usage outside those that are included with your base monthly plan.

The 36-month discount period (**Promotional Period**) commences from the day your mobile service is activated. After this Promotional Period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of $4 per month discount off the RRP (as set out in Schedule 1) (**Ongoing Discount)** as long as you use a CommBank debit or credit card as your online bill payment method. The RRP of More mobile plans are available on the More website subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website here.

The offer is subject the full terms and conditions and eligibility criteria below:

1. This offer provides eligible new More mobile customers with a discount of $10 off per month the RRP of a More mobile plan for 36 months and is valid from 9am on 1 April 2026 until 6pm AEST on 31 March 2027 (**Offer Period**).
2. The offer is only available to customers who meet the following eligibility criteria (**Eligible Customers**):
    a. You must be a CommBank customer;
    b. you must complete sign-up for a new More mobile plan by successfully completing a ConnectID verification (see section 4) and a CommBank credit or debit card at checkout during the Offer Period;
    c. you have not exceeded the cap on CommBank discounted services set out in section 14; and
    d. You must continue to use an eligible CommBank online bill payment method (see section 20) to continue to receive the discounts available under this offer.
3. Your use of ConnectID is subject to More's ConnectID Terms. When you complete ConnectID verification, CommBank shares your verified identity details with More for the purpose of setting up and administering your service and confirming your eligibility for this offer. You may update your personal information held by More at any time in accordance with More's Privacy Policy.
4. Eligible Customers may access the Mobile Discount by signing up to a new More mobile plan via the More website or the More customer portal, successfully completing a ConnectID verification during checkout, and completing checkout using an eligible CommBank online bill payment method. This offer cannot be applied to any existing services on a customer's account.

5. If you sign up to a More mobile plan through an authorised agent, your discount will not be applied until you complete the ConnectID verification using the verification link provided to you after checkout. ConnectID verification must be completed within 30 days.
6. If your ConnectID verification is unsuccessful for any reason or is not completed within the timeframe specified in section 5, your order will be cancelled, and you will not receive the Mobile Discount. You may submit a new order for a More mobile plan that is not subject to this offer and therefore does not require successful verification using ConnectID; however, the Mobile Discount will not apply, and your service will be charged at the standard RRP.
7. The ConnectID verification process will verify your first name, last name and date of birth details held by CommBank against the details you have provided to More. If the verified details received by More through ConnectID differ from the information on your More account, we will update your name and date of birth on your More account to align with the details received from ConnectID in accordance with the consent you provide during the ConnectID checkout flow.
8. The Mobile Discount will commence from the day that each mobile service signed up under this offer is activated and will run for 36 months. This is a once-off discount to be applied monthly over a period of 36 months (unless you cancel your service or cease to be an Eligible Customer before the end of the Promotional Period).
9. After the Promotional Period ends, the cost of your plan will revert to RRP current at that time, subject to an ongoing monthly discount of $4 discount off RRP as long as you use an eligible CommBank online bill payment method.
10. The table in Schedule 1 sets out the monthly plan fees for each More mobile plan after the discounts available with this offer have been applied.
11. Once you sign up to More under this offer, you will have 30 days to activate your service. Failure to activate your service within 30 days will forfeit the offer and the Ongoing Discount and the cost of your plan will revert to the RRP current at that time.
12. All discounts available under this offer apply to mobile plan fees only and do not apply to the following:
    a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
    b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
    c. Charges for any mobile handset that you purchase separately from us.
13. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More mobile offer that has been or may become available to you.
14. Subject to clause 13, eligible customers can add up to 5 mobile services to their account during the Offer Period. Any additional mobile services subsequently added during the Offer Period will also receive the Mobile Discount for 36 months, and the Ongoing Discount, subject to these terms and conditions.
15. During the Offer Period, if you are or you become eligible to receive this offer, you may be notified of your eligibility via the CommBank app.
16. The Promotional Period for any subsequent mobile services validly added to an account under this offer will begin from the day each additional mobile service is activated.
17. This offer is offered on a month-to-month contract. You are free to cancel at any time without charges. However, cancelling your service forfeits any remaining discounted months and the Ongoing Discount.
18. If you sign up to a More mobile plan under this offer and subsequently cancel your service, you will not be eligible to receive the offer again.
19. This offer cannot be transferred to another person or party.

20. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
21. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More mobile plan.
22. If you lose your discount under this offer in accordance with section 21 but then subsequently revert to an eligible payment method (as outlined in section 20), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
23. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
24. The RRP may be changed at any time by giving 30 days' written notice. The RRP will be the price shown on the More website for personal More mobile services.
25. More mobile services obtained under this offer must not be resold and are intended for use by the account holder only.
26. By redeeming this offer, you acknowledge and agree that More and CommBank will collect, use and disclose your personal information to each other to the extent reasonably necessary to provide and administer this offer, including (without limitation) for the purposes of confirming your ongoing eligibility. Each party will handle your personal information it collects in accordance with its respective privacy policy
27. These offer terms and conditions must be read in conjunction with the mobile Critical Information Summary. To the extent of any inconsistencies, these offer terms apply.
28. More and/or CommBank reserves the right to withdraw, vary or substitute this offer and/or the CommBank Terms and Conditions at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

Schedule 1: Mobile discounts available under the CommBank offer

Note: to receive the discounts available in this table you must be an Eligible Customer (see section 2). Customers activating a new service under this offer may be eligible to receive a 36-month discount.

Data allowance/month	**15GB**	**50GB**	**75GB**	**160GB**
Network access	5G*	5G*	5G*	5G*
Plan download speeds caps^	Capped at 150Mbps (4G & 5G)	Capped at 150Mbps (4G & 5G)	Capped at 150Mbps (4G & 5G)	Capped at 250Mbps (4G & 5G)
Monthly discount off RRP during Promotional Period#	$10	$10	$10	$10
Min. monthly charge during Promotional Period#	$23.00	$30.00	$36.00	$55.00
Cost/GB of data for Promotional Period	$1.53	$0.60	$0.48	$0.34
Ongoing Discount off RRP after Promotional Period #	$4	$4	$4	$4
Min. monthly charge after Promotional Period #	$29	$36	$42	$61
Cost/GB of data for Ongoing Discount period	$1.93	$0.72	$0.56	$0.38
Additional account fees applicable	• Paper Bill Fee: $3.50 (available on request only) • Late Payment Fee: $10.00 • Physical SIM replacement charge: $10.00			

IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile **Critical Information Summary** for your plan.

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.
# Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our **More Mobile CIS** will apply to your mobile plan.
* 5G network access requires a compatible mobile phone and is only available in selected areas