CommBank 20% discount – business services

Terms and conditions

The offer of 20% off a More business nbn® plan, mobile SIM only plan, mobile broadband and/or business phone system for 12 months is for customers who complete sign-up for either a 24-month contract or a no lock-in contract using their CommBank credit or debit card as their online bill payment method between 1 August 2024 and 30 June 2027. To maintain the discounts available under this offer, you must continue to pay for your discounted More plan(s) with an eligible CommBank online bill payment method (see section 12).

This offer is only available to customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More business plans page.

The 12 months is a promotional period and commences from the day your eligible service is activated (**Promotional Period)**. After this Promotional Period the cost of your plan will revert to the Recommend Retail Price (**RRP**) current at that time.

If you sign up, More will be your service provider for your business nbn®, mobile, mobile broadband and/or business phone system and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer of 20% off is valid for the first 12 months of the service on all More business nbn®, SIM only mobile, mobile broadband and/or Business Phone System plans, as advertised on the More business website from time to time during the offer period (1/08/24 – 30/06/27). The pricing for each plan eligible to receive the discount available under this offer is as outlined in the Schedule to these terms and conditions.
2. If your premise is in the nbn® sky muster satellite region or you fall outside of the nbn® footprint the offer of a discounted business nbn® plan will not be available to you.
3. This offer is a once-off annual discount to be applied on a monthly basis over a period of 12 months.
4. At the end of the first 12 months following activation of a service, the monthly cost of your plan will revert to the RRP current at that time.
5. All discounts available with this offer apply to eligible More business plan fees only and do not apply to the following:
    a. Business Ethernet, Enterprise Ethernet NBN and Business Fibre 1000 plans;
    b. any charges for hardware (such as modems or handsets) that are not included with your plan;
    c. any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co;
    d. any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages made via a mobile service that are charged on a pay-as-you-go basis; and
    e. any mobile add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.
6. If you take up a 24-month business nbn® or Business Phone System plan, you will receive a modem and/or handset(s) (as applicable) at no additional cost. Supplied hardware is subject to change, see the More website for current information. If you cancel your service before the end of your 24-month contract, Early Termination Charges may apply. See the Critical Information Summary for your plan for applicable Early Termination Charges. More will provide you with a summary of the fees and charges payable by you at the time of cancellation.

7. This offer is available on eligible no lock-in contract More business plans, and you are free to cancel this type of plan at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months discounted at 20% off.
8. This offer cannot be transferred to another person or party.
9. Should you relocate address within the first 12 months, the offer is transferable to your new address for the remaining portion of the Promotional Period.
10. Any subsequent services added will receive the full 12-month promotional period from the date of activation of each individual service.
11. This offer is not valid in conjunction with any other offer or discount.
12. You must check out using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
13. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More plan.
14. If you lose your discount under this offer in accordance with section 13 but then subsequently revert to an eligible payment method (as outlined in section 12), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
15. The RRP may be increased at any time by giving 30 days written notice by email. The RRP will be the price shown on the More website for business services.
16. More business customers are entitled to receive a discount on a total of 500 nbn® services, 500 mobile services, 500 mobile broadband services and unlimited business phone systems per account. This limit applies regardless of whether any services were added under this offer, or any other More CommBank offer that has been or may become available to you.
17. The discounted More business nbn®, mobile and phone services must not be resold and are intended for use by the account holder only.
18. If you sign up, More will be your service provider for any business services purchased under this offer and will handle all technical enquiries, complaints and servicing.
19. CommBank reserves the right to withdraw or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.

Schedule – Business plan fees with 20% discount for 12 months

Schedule 1: nbn® plan fees

Plan	Business Fast	Business Fast Max	Business Superfast~	Business Ultrafast~	Business Ultrafast Plus~	Fixed Wireless Value Plus	Fixed Wireless Fast	Fixed Wireless Superfast
nbn® Speed tier*	100/40	500/50	250/100	500/200	1000/400	100/20^	250/8-20^	400/ 10-40^
Min. monthly charge for first 12 months#	$92.00	$92.00	$100.00	$124.00	$148.00	$80.00	$84.00	$92.00
Min. monthly charge after first 12 months	$115.00	$115.00	$125.00	$155.00	$185.00	$100.00	$105.00	$115.00
Min. Charge (24-mth contract) inc. hardware delivery fee	$2,498.95	$2498.95	$2,714.95	$3,362.95	$4010.95	$2,174.95	$2,282.95	$2,498.95
Additional account fees applicable	Paper Bill Fee: $3.50 (available on request only) Late Payment Fee: $10.00							
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the Business nbn® Critical Information Summary for your plan.							

* nbn® Speed Tier refers to the speed of the technology installed at your premises.
~ Ultrafast and Superfast plans are only available on HFC connection types. Business Superfast Plus and Business Ultrafast Plus are only available on FTTP connection types. Please ensure you use our website address-checking tool to establish if this plan is available to you.
# Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More nbn® CIS will apply to your plan.
^Indicates the theoretical maximum attainable speed available (in mbps) for this plan. These speeds may be unattainable at your property. See Fixed Wireless Critical Information Summary for more information.

Schedule 2: Business phone system fees

Plan	Extension Plan	Extension Plan plus Standard Handset	Extension Plan plus Cordless Handset	Extension Plan plus Advanced Handset
Min. monthly charge for first 12 months#	$20.00	$28.00	$28.00	$32.00
Min. monthly charge after first 12 months	$25.00	$35.00	$35.00	$40.00
Minimum Charge (24-month contract only) inc. hardware delivery charge	$540	$770.95	$770.95	$878.95
Additional account fees applicable	Paper Bill Fee: $3.50 (available on request only) Late Payment Fee: $10.00			
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the Business Phone System Critical Information Summary for your plan.			

Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More Business Phone System CIS will apply to your plan.

Schedule 3: Mobile plan fees

Data allowance/month	15GB	50GB	75GB	160GB
Network Access	5G**	5G**	5G**	5G**
Plan download speed caps^	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Minimum Monthly Charge for first 12 months#	$26.40	$32.00	$36.80	$52.00
Minimum Monthly Charge after first 12 months	$33	$40	$46	$65
Cost per GB of Data for first 12 months	$1.76	$0.64	$0.49	$0.32
Cost per GB of Data after first 12 months	$2.20	$0.80	$0.61	$0.40
Additional account fees applicable	Paper Bill Fee: $3.50 (available on request only) Late Payment Fee: $10.00 Temporary suspension of service charge: $10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: $10.00			
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the mobile Critical Information Summary for your plan.			

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

****** 5G network access requires a compatible mobile phone and is only available in selected areas.

Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More mobile CIS will apply to your plan.

Schedule 4: Mobile broadband plan fees

Data allowance/month	100GB	200GB	
Network Access	5G**	5G**	
Plan download speed caps^	Capped at 150 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)	
Minimum Monthly Charge for first 12 months#	$32	$44	
Minimum Monthly Charge after first 12 months#	$40	$55	
Cost per GB of Data for first 12 months	$0.32	$0.22	
Cost per GB of Data after first 12 months	$0.40	$0.28	
Additional account fees applicable	Paper Bill Fee: $3.50 (available on request only) Late Payment Fee: $10.00 Temporary suspension of service charge: $10.00 per each whole or partial billing period when the suspension is in place. SIM replacement charge: $10.00		
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the mobile broadband Critical Information Summary for your plan.		

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

****5G network access requires a compatible mobile phone and is only available in selected areas.

Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More mobile broadband CIS will apply to your plan.