

\$15 per month off nbn® plan fees for 36 months – CommBank customers

Plan	Value	Value Plus	Fast	Fast Plus	Fast Max	Superfast	Ultrafast	Hyperfast	Fixed Wireless Plus	Fixed Wireless Fast	Fixed Wireless Superfast
nbn® speed tier*	25/10	50/20	100/20	100/40	500/50	750/50	1000/100	2000/100 (HFC) 2000/200 (FTTP)	100/20^	200-250/ 8-20^	400/ 10-40^
Minimum Monthly Charge #	\$63	\$80	\$85	\$90	\$85	\$95	\$114	\$175	\$80	\$85	\$100
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00										
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn® or Fixed										

^{*} nbn® Speed Tier refers to the speed of the technology installed at your premises. These speeds are not necessarily equivalent to the

The offer of a \$15 per month discount off the recommended retail price (**RRP**) of a new More nbn® plan for up to 36 months, then \$10 per month off the RRP ongoing, is available to eligible customers who sign up for a new service between 24 October 2025 and 31 December 2026, and use a CommBank credit or debit card as their online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn® services per More account (whether under this offer or any other More nbn® offer that has been or may become available to you). To maintain the discount available under this offer, customers must continue to pay for their discounted More nbn® plan with an eligible CommBank online bill payment method (see section 14). This offer is only available to new More nbn® customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More nbn® plans page.

The \$15 per month discount off the RRP of a new More nbn® plan is applied for up to 36 months, commencing from the day that each nbn® service is activated under this offer, and continues until such time as a customer ceases to meet the eligibility criteria for the offer (see section 2) (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of \$10 per month off the RRP (**Ongoing Discount**) as long as you use a CommBank debit or credit card as your online bill payment method. The RRPs of More nbn® plans are available on the More website and are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website here.

This offer is subject to the full terms and conditions and eligibility criteria set out below:

- 1. This offer provides eligible More nbn® customers with a discount of \$15 per month off the RRP of an nbn® plan for up to 36 months, then \$10 per month off the RRP ongoing, and is valid from 24/10/2025 until 11:59pm AEST on 31/12/2026 (Offer Period).
- 2. The offer is only available to customers who meet the following eligibility criteria (Eligible Customers):
 - a. You must complete sign up using a CommBank credit or debit card at checkout during the Offer Period;
 - b. You have not exceeded the cap on CommBank discounted services set out in section 8;
 - c. You must continue to use an eligible CommBank online bill payment method (see section 14) to continue to receive the discounts available under this offer; and
 - d. You will receive the discount for up to 36 months from the date your service is activated, provided you continue to meet these eligibility criteria.

1

download/upload speeds you will achieve in practice, which may be slower due to a range of factors. See nbn® Critical Information

Summary for your plan for more information.

[#] Promotional pricing only available to Eligible Customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in the current More nbn® CIS will apply to your nbn® plan.

[^] Indicates the theoretical maximum attainable speed available (in mbps) for this plan. These speeds may be unattainable at your property. See Fixed Wireless Critical Information Summary for more information.



- 3. If your premises is in the nbn® sky muster satellite region or you fall outside of the nbn® footprint this offer will not be available to you.
- 4. The Promotional Period commences from the date your nbn® service is activated under this offer and the discount continue to be applied monthly to your nbn® plan fees for up to 36 months (unless you cancel your service or cease to be an Eligible Customer).
- 5. The table above sets out the monthly plan fees for each More nbn® plan after the discounts available with this offer have been applied.
- 6. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any Wi-Fi Router charges, if you choose to purchase a Wi-Fi Router rather bring your own (BYO) you will be charged for the cost of the Wi-Fi Router, at the time of application. Wi-Fi Routers supplied by More are unlocked and capable of working with another nbn® service provider;
 - b. Any nbn® New Development Fee charge or nbn® New Copper Pair charge. These are charges that are passed through from NBN Co; and
 - c. Any additional services/charges/usage outside the base monthly internet plan fee.
- 7. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn® services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More nbn® offer that has been or may become available to you.
- 8. Eligible Customers can add up to 2 nbn® services to their account during the Offer Period. Any additional nbn® service added during the Offer Period will also receive the \$15 off nbn® RRP for up to 36 months, subject to these terms and conditions.
- 9. The Promotional Period for any subsequent nbn® service validly added to an account under this offer will begin from the date the additional nbn® service is activated. This offer is offered on a no fixed term contract. You are free to cancel at any time without charge. However, cancelling your service will forfeit the any remaining discounted months of the Promotional Period for that service, as well as the Ongoing Discount
- 10. If you sign up to a More nbn® plan under this offer and subsequently cancel your service at any time, you will not be eligible to receive the offer again.
- 11. This offer cannot be transferred to another person or party.
- 12. This offer is not valid in conjunction with any other nbn® offer or discount.
- 13. Should you relocate your address, the offer is transferable to your new address provided you continue to be an Eligible Customer.
- 14. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
- 15. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will cease to be an Eligible Customer and may forfeit all discounts available under this offer. Access to the offer may be revoked with effect from the end of the billing period in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time.
- 16. If you lose your discount under this offer in accordance with section 16 but then subsequently revert to an eligible payment method (as outlined in section 15), at our discretion, we may allow this offer to be reapplied to your nbn® plan with effect from the start of the next billing period after your eligible payment method is reinstated.
- 17. After the Promotional Period ends, the cost of your More nbn® plan will be subject to an ongoing monthly discount of \$10 per month off the RRP your plan, provided you continue to use an eligible CommBank online bill payment method (see section 14) and continue to meet the eligibility criteria set out in section 2.
- 18. The RRPs of More nbn® plans are published on the More website. The RRPs may be changed at any time by giving 30 days written notice.
- 19. The discounted nbn® services must not be resold and are intended for use by the account holder only.
- 20. These offer terms and conditions must be read in conjunction with the nbn® <u>Critical Information Summary</u>. To the extent of any inconsistencies, these offer terms apply.
- 21. If you sign up, More will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing.
- 22. The provision of your nbn® service will be subject to More's standard terms of service and policies, which are available here on the More website.
- 23. CommBank reserves the right to withdraw, vary or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

2