

CBA Staff Offer – discounted SIM-only mobile and mobile broadband plans

Terms & Conditions

1. This offer is only available to CBA Group employees who sign up to a More nbn[®] plan on or after 1 March 2024 via the More website using a CBA Group email address and remain a CBA Group employee for the duration of the offer (**Eligibility Criteria**). More and CommBank reserve the right to remove, vary or substitute this offer at any time.
2. This offer provides More customers who meet the Eligibility Criteria with:
 - \$20 per month off the Recommended Retail Price (**RRP**) of More mobile and/or mobile broadband plan(s) for the first 12 months (**First Year Discount**);
 - \$10 per month off the RRP of More mobile and/or mobile broadband plan(s) for the second 12 months (**Second Year Discount**); and
 - 10% off the RRP More mobile and/or mobile broadband plan(s) on an ongoing basis commencing at the start of the third year of your service (**Ongoing Discount**).
3. The RRP of More mobile and mobile broadband plans are as advertised on the More website from time to time. The RRP of More mobile and mobile broadband plans are subject to change in accordance with More's terms of service.
4. The First Year and Second Year Discounts will be applied to the monthly plan fees for each individual service separately and will commence from the date on which each individual service is activated.
5. At the end of the first 12 months following activation, the monthly plan fees for your eligible service(s) will automatically roll over so that they are subject to the Second Year Discount.
6. At the end of the second 12 months following activation, the monthly plan fees for any eligible service will automatically roll over so that they are subject to the Ongoing Discount. The Ongoing Discount will continue to apply to the RRP (current at that time) of your More service(s).
7. If you sign up, More will be your service provider for your mobile and/or mobile broadband service(s) and will handle all technical enquiries, complaints and servicing. The provision of your More service(s) will be subject to More's standard terms of service and policies, available [here](#) on the More Website.
8. All discounts available with this offer apply to eligible More plan fees only and do not apply to the following:
 - any charges for hardware (such as modems or handsets) that are not included with your plan;
 - any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages made via a mobile service that are charged on a pay-as-you-go basis; and
 - any mobile add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.
9. This offer is available on eligible no-lock-in contract More residential mobile and/or mobile broadband plan(s), and you are free to cancel this type of plan at any time without charges. However:
 - cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount and all months of the Second Year Discount;
 - cancelling your service within the second 12 months forfeits any remaining months of the Second Year Discount; and

- cancelling your service after the second 12 months forfeits the Ongoing Discount.
10. If you cease to be a CBA Group employee at any time, access to this offer may be revoked by providing you with 30 days' written notice. If your access to the offer is revoked, the cost of your plan will revert to the RRP current at that time (as outlined on the More [website](#)).
 11. CommBank staff are only entitled to receive a discount on a maximum of 5 mobile services and 2 mobile broadband services per account. This limit applies regardless of whether any services were added under this More offer, or any other More offer that has been or may become available to you.
 12. Subsequent services added within the same product category (up to the limits outlined in section 11) will receive the full First Year and Second Year Discounts from the date of activation of each individual service and the Ongoing Discount, provided you remain a CBA Group employee.
 13. This offer cannot be transferred to another person, account or party.
 14. This offer is not valid in conjunction with any other offer, promotion or discount.
 15. The discounted More mobile and/or mobile broadband service(s) must not be resold and are intended for use by the account holder only.
 16. These offer terms and conditions must be read in conjunction with the applicable [Critical Information Summary](#) for your plan. To the extent of any inconsistencies, these offer terms apply.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.

Schedule – discounted fees under CommBank Staff Offer

Mobile plan fees

Data allowance/month	12GB	25GB	32GB	50GB	80GB	150GB
Network Access	4G	5G**	5G**	5G**	5G**	5G**
Plan download speed caps [^]	Capped at 100 Mbps (4G)	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Min. monthly charge for First Year [#]	\$4.00	\$12.00	\$16.00	\$22.00	\$30.00	\$44.00
Min. monthly charge for Second Year [#]	\$14.00	\$22.00	\$26.00	\$32.00	\$40.00	\$54.00
Min. monthly charge after Second Year [#]	\$21.60	\$28.80	\$32.40	\$37.80	\$45.00	\$57.60
Cost per GB of Data for First Year	\$0.33	\$0.48	\$0.50	\$0.44	\$0.38	\$0.29
Cost per GB of Data for Second Year	\$1.17	\$0.88	\$0.81	\$0.64	\$0.50	\$0.36
Cost per GB of Data after Second Year	\$1.80	\$1.15	\$1.01	\$0.76	\$0.56	\$0.38
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00 Physical SIM provisioning charge: \$10.00					
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the mobile Critical Information Summary for your plan.					

[^] Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

** 5G network access requires a compatible mobile device and is only available in selected areas.

[#] Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

Mobile broadband plan fees

Data allowance/month	100GB	200GB	400GB
Network Access	5G**	5G**	5G**
Plan download speed caps^	Capped at 150 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)	Capped at 250 Mbps (4G & 5G)
Min. monthly charge for First Year#	\$20.00	\$35.00	\$50.00
Min. monthly charge for Second Year#	\$30.00	\$45.00	\$60.00
Min. monthly charge after Second Year#	\$36.00	\$49.50	\$63.00
Cost per GB of Data for First Year	\$0.20	\$0.18	\$0.13
Cost per GB of Data for Second Year	\$0.30	\$0.23	\$0.15
Cost per GB of Data after Second Year	\$0.36	\$0.25	\$0.16
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00 Physical SIM provisioning charge: \$10.00		
Important	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the mobile broadband Critical Information Summary for your plan.		

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

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Promotional pricing only available to eligible customers who use an eligible CommBank online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile Broadband CIS](#) will apply to your mobile broadband plan.