

CommBank Value Plus plan offer

1. Offer of a discount for the full value of the Recommended Retail Price (RRP) of a More Value Plus nbn[®] plan for 3 years is for customers with conditional pre-approval of an eligible home loan who then find a property and fund \$250,000 or more between 31 May 2022 and 30 June 2023. Offer is not available for Construction Loans.
2. The RRP of the More Value Plus nbn[®] plan is available on the [More website](#) and is subject to change in accordance with [More's terms of service](#).
3. Once you settle your eligible home loan you should receive your unique offer code within 14 days via email, NetBank or the CommBank app, however it can sometimes take up to 28 days. If you have not received your code within this timeframe, please contact your CommBank lending specialist.
4. Offer must be claimed by 31 December 2023.
5. Customers may upgrade to a faster More nbn[®] plan at any time, in which case the customer must pay the additional plan fees above the RRP of the Value Plus plan, current at that time. If a customer wishes to select a cheaper plan, they will pay \$0/mth for 3 years but will not receive a cashback for the difference.
6. If the More Value Plus plan or any plan of the customer's choosing has its features or pricing changed, customers will be notified. In the event that the customer's plan of choice is no longer available, they will be notified and switched over to a comparable More nbn[®] plan with terms and pricing closest to their existing plan and the offer will be applied to that plan.
7. This offer is provided on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service prior to the end of the 3-year period will forfeit any remaining months discounted as part of the offer. The offer may not apply in conjunction with other offers or discounts. Limit of one offer code per borrowing entity (e.g. individual, joint borrowers, company) and per customer. Limit of one offer code per joint application.
8. Customers must maintain their home loan with CommBank for the entire 3 year period and use a CommBank credit card or debit card as their online bill payment method to remain eligible for this offer. If at any time a customer closes their home loan account with CommBank during the 3 year period, they will no longer be eligible for this offer. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
9. This offer does not have to be used at the property that is being funded, the customer can choose to use the discount at any address where a More nbn[®] service is confirmed as available.
10. CommBank customers are only entitled to receive a CommBank discount on a maximum of 2 nbn[®] services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More nbn[®] offer that has been or may become available to you.
11. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
12. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More nbn[®] plan.
13. If you lose your discount under this offer in accordance with section 12 but then subsequently revert to an eligible payment method (as outlined in section 11), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the Promotional Period. However, you will not receive an extension on the Promotional Period for any months forfeited due to use of an ineligible payment method.
14. The promotional period commences from the day that your nbn[®] service is activated on the nbn[®] network. After 3 years the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time.
15. The offer does not apply in relation to any modem charges, nbn[®] New Development Fee or nbn[®] New or Subsequent Copper Line charges or any fees in respect of additional services or usage.

16. If you sign up, More will be your service provider for your nbn® and will handle all technical enquiries, complaints and servicing. The provision of your nbn® service will be subject to More's standard terms of service and policies, which are available here on the More website.
17. CommBank reserves the right to withdraw or substitute this offer at any time.