

30% off mobile terms & conditions

Terms & conditions



The offer of 30% off a More mobile plan for 12 months is for customers who complete the sign up using their CommBank credit or debit card as the online bill payment method by 31 August 2023. This offer is only available to customers who have activated the offer via the More [website](#). This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More mobile plans page.

The 12 months is a promotional period and commences from the day that your mobile service is activated. After this promotional period the cost of your plan will revert to the Recommend Retail Price (**RRP**) current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use a CommBank debit or credit card as the online bill payment method. The RRP of More mobile plans are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More mobile service will be subject to More's standard terms of service and policies, available on the More website [here](#).

This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer of 30% off a More mobile plan will commence from the day that your mobile service is first activated and will run for 12 months (**First Year Discount**). This offer is a once off annual discount to be applied on a monthly basis over a period of 12 months.
2. After this promotional period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use a CommBank debit or credit card as the online bill payment method (**Ongoing Discount**).
3. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly plan fee that are charged on a pay as you go basis;
 - b. Any add-on data plans or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile device that you purchase separately from us.

4. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months under the First Year Discount.
5. This offer cannot be transferred to another person or party.
6. This offer is not valid in conjunction with any other offer or discount.
7. You must checkout using your CommBank credit or debit card as the online bill payment method to qualify for this offer. You must continue to have your CommBank credit or debit card registered as preferred online bill payment method on your account.
8. If you change your preferred online bill payment method to a non-CommBank card, you will forfeit all discounts available with this offer. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
9. This offer will apply to a maximum of 5 mobile services per account.
10. The First Year Discount for any subsequent mobile services added to an account will not restart upon activation of additional mobile service. Additional mobile services (to a maximum of 4 additional services per account) will receive any remaining portion of the 12 months from initial activation of your first mobile service and the Ongoing Discount subject to requirements outlined in section 2.
11. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More [website](#) for personal More mobile services.
12. The discounted More mobile services must not be resold and are intended for use by the account holder only.
13. These offer terms and conditions must be read in conjunction with the mobile [Critical Information Summary](#). To the extent of any inconsistencies, these offer terms apply.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.

