

CommBank Workplace Banking offer

Mobile plan	14GB	30GB	50GB	75GB	100GB	160GB
Network access	4G	5G*	5G*	5G*	5G*	5G*
Plan download speed caps [^]	Capped at 100 Mbps (4G)	Capped at 150 Mbps (4G &5G)	Capped at 150 Mbps (4G & 5G)	Capped at 150 Mbps (4G &5G)	Capped at 150 Mbps (4G &5G)	Capped at 250 Mbps (4G & 5G)
Discount off plan RRP	\$40	\$40	100% (currently \$40.00)	\$40	\$40	\$40
Min. monthly charge for first 12 months#	\$0	\$0	\$0	\$6	\$12	\$25
Min. monthly charge after first 12 mths#	\$25.20	\$29.70	\$36.00	\$41.60	\$46.80	\$58.50
Cost per GB Data for first 12 mths	\$0	\$0	\$0	\$0.08	\$0.12	\$0.16
Cost per GB Data after first 12 mths	\$1.80	\$0.99	\$0.72	\$0.55	\$0.46	\$0.36
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00					
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile Critical Information Summary for your plan					

[^] Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our More Mobile CIS will apply to your mobile plan.

*5G network access requires a compatible mobile phone and is only available in selected areas

The offer of \$0 plan fees on a More 50GB mobile plan for 12 months is available to a limited number of eligible customers from select CommBank Workplace Banking Employers that have conditional pre-approval of an eligible CommBank home loan, and then find a property and fund \$250,000 or more between 1 November 2024 and 30 June 2027. The offer is also available on eligible home loans funded between 1 November 2024 and 30 June 2027 where at least \$250,000 has been refinanced from a financial institution other than Commonwealth Bank or Bankwest (see section 2).

To receive this offer, you must be one of the first 1,500 eligible customers to complete sign-up by 30 June 2027, by successfully completing ConnectID verification, using a unique offer code issued by CommBank, and nominate an eligible CommBank credit or debit card as your online bill payment method.



To maintain the discounts available under this offer, you must continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 23).

The 12 months is a promotional period that commences from the day that your More mobile service is activated (**Promotional Period**). After this Promotional Period the cost of your plan will revert to the Recommended Retail Price (**RRP**) current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method.

If you sign up, More will be your mobile service provider and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website [here](#).

The offer is subject to the full terms and eligibility criteria below.

1. The offer period commences on 1 November 2024 and will run until 6:00pm AEDT on 30 June 2027, or until 1,500 customers have claimed this offer, whichever is earlier (**Offer Period**). Sign-ups completed outside the Offer Period will not be eligible to receive this offer.
2. The offer is only available to customers who meet the following eligibility criteria (**Eligible Customers**):
 - You are an employee of a CommBank Workplace Banking Employers and you have been notified of your eligibility for the offer;
 - You must be one of the first 1,500 eligible customers to complete the sign-up by successfully completing ConnectID verification (see section 4), using a unique offer code issued by CommBank and a CommBank credit or debit card at checkout;
 - You must continue to use an eligible CommBank online bill payment method (see section 20) to continue to receive the discounts available under this offer; and
 - You must have conditional pre-approval of an eligible CommBank home loan and then find a property and fund \$250,000 or more between 1 November 2024 and 30 June 2027; or
 - You must have funded an eligible home loan between 1 November 2024 and 30 June 2027, where at least \$250,000 has been refinanced from a financial institution other than Commonwealth Bank or Bankwest. Viridian lines of credit may be eligible as part of a multiple loan facility application if the total minimum refinance amount of \$250,000 or more is met.
3. The offer is only available on proprietary originated loan applications.
4. The offer is not available on Bridging Loans or Construction Loans. This offer is not available if your CommBank home loan was obtained via a mortgage broker.
5. Your use of ConnectID is subject to [More's ConnectID Terms](#). When you complete ConnectID verification, CommBank shares your verified identity details with More for the purpose of setting up and administering your service and confirming your eligibility for this offer. You may update your personal information held by More at any time in accordance with More's Privacy Policy.
6. Eligible Customers may access the offer by signing to a More mobile plan via the More website or the More customer portal, successfully completing a ConnectID verification during checkout, and completing checkout using an eligible CommBank online bill payment method. This offer cannot be applied to any existing services on a customer's account.
7. If your ConnectID verification is unsuccessful for any reason or is not completed within the timeframe specified in section 5, your order will be cancelled, and you will not receive the discount available under this offer. You may submit a new order for a More mobile plan that is not subject to this offer and therefore does not require successful verification using ConnectID; however, the discount will not apply, and your service will be charged at the standard RRP.
8. The ConnectID verification process will verify your first name, last name and date of birth details held by CommBank against the details you have provided to More. If the verified details received by More through ConnectID differ from the information on your More account, we will update your name and date of birth on your More account to align with the details received from ConnectID in accordance with the consent you provide during the ConnectID checkout flow.
9. The offer entitles you to a discount to the value of the current Recommended Retail Price (**RRP**) of a More 50GB mobile plan for 12 months, provided you continue to satisfy all ongoing eligibility requirements set out in these terms.
10. The 12-month promotional period commences from the day that your mobile service is activated. After 12 months the cost of your plan will revert to the RRP current at that time.

11. You may sign up to a different More mobile plan (other than the 50GB plan). If you choose to do this, you will be entitled to a discount which is up to the value of a More 50GB mobile plan throughout the 12-month period, provided you continue to satisfy all ongoing requirements.
12. You may upgrade or downgrade to a different More mobile plan at any time after signing up for More 50GB plan. If you choose to do this, you will be entitled to a discount on your monthly plan fees for the remaining portion of the 12-month offer term up to the value of the 50GB plan current at that time, and you must pay any additional monthly plan fees that remain after that discount has been applied. If you sign-up for or downgrade to a cheaper mobile plan, you will pay \$0 in plan fees per month but you will not receive any cashback for the difference.
13. The current RRP of the More 5G 50GB mobile plan is available on the [More website](#) and is subject to change in accordance with [More's terms of service](#).
14. If the RRP of a More 50GB mobile plan increases at any time during the 12-month promotional period, you will be entitled to a discount of up to the full revised RRP of a 50GB plan from the date the increase takes effect for the remaining portion of the offer term.
15. If you are eligible for this offer you will be notified and will receive your unique offer code via email.
16. To redeem your unique offer code, you must sign up through the More offer landing page <https://www.more.com.au/personal/commbank-workplace-banking-offer> during the Offer Period and use a CommBank credit or debit card as your online bill payment method.
17. This offer is only available to be redeemed once on a single service.
18. If the More mobile plan you have signed up to has its features or pricing changed, customers will be notified. In the event that your selected mobile plan is no longer available, you will be notified and switched over to a comparable More mobile plan with terms and pricing closest to your existing plan and the offer will be applied to that plan.
19. This offer is provided on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service prior to the end of the 12-month period will forfeit any remaining months discounted as part of the offer.
20. The offer may not apply in conjunction with other offers or discounts. Limit of one offer code per borrowing entity (e.g. individual, joint borrowers, company) and per customer. Limit of one offer code per joint application.
21. You must maintain your home loan with CommBank for the entire 12-month period and continue to use an eligible CommBank online bill payment method to remain eligible for this offer.
22. If at any time you close your home loan account with CommBank during the 12-month period, you will no longer be eligible for this offer. Access to the offer will be revoked with effect from the following billing period, with the cost of your plan reverting to the RRP current at that time.
23. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More mobile offer that has been or may become available to you.
24. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
25. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More mobile plan.
26. If you lose your discount under this offer in accordance with section 24 but then subsequently revert to an eligible payment method (as outlined in section 23), you will recommence receiving any remaining discounted months available from the date your eligible payment method is reinstated until the expiry of the 12-month promotional period. However, you will not receive an extension on the 12-month promotional period for any months forfeited due to use of an ineligible payment method.
27. All discounts available under this offer apply to mobile plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any nonstandard calls or messages that are charged on a pay-as-you-go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.

28. If you sign up, More will be your service provider for your mobile and will handle all technical enquiries, complaints and servicing. The provision of your mobile service will be subject to More's standard terms of service and policies, which are available here on the [More website](#).
29. CommBank reserves the right to withdraw, vary or substitute this offer at any time.