

CommBank Yello Homeowner – 40% off nbn® plan fees for 12 months

Plan	Value	Value Plus	Fast	Fast Plus	Superfast	Ultrafast	Fixed Wireless Plus
nbn® Speed tier*	25/10	50/20	100/20	100/40	250/25	1000/50	100/20^
Minimum Monthly Charge for first 12 months#	\$43.20	\$52.80	\$56.40	\$59.40	\$69.00	\$81.00	\$52.80
Minimum Monthly Charge after first 12 months#	\$64.80	\$79.20	\$84.60	\$89.10	\$103.50	\$121.50	\$79.20
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00						
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the nbn® or Fixed Wireless Critical Information Summary for your plan.						

* NBN Speed Tier refers to the speed of the technology installed at your premises. These speeds are not necessarily equivalent to the download/upload speeds you will achieve in practice, which may be slower due to a range of factors. See the nbn® Critical Information Summary for your plan for more information.

Promotional pricing only available to eligible customers who use a CommBank debit or credit card as their online bill payment method and is subject to the terms and conditions outlined below.

^100/20 indicates the theoretical maximum attainable speed available for Fixed Wireless Plus plan. These speeds may be unattainable at your property. See Fixed Wireless [Critical Information Summary](#) for more information.

The offer of 40% off the standard retail price of one new More nbn® plan for 12 months is only available to eligible CommBank Yello customers that are part of the Homeowner benefit set (see section 6 and subject to section 17), and who complete sign up between 3/08/2023 and 30/06/2024 by entering a unique offer code at checkout and using a CommBank credit or debit card as their online bill payment method. To maintain the discounts available under this offer throughout the 12-month offer term, you must continue to meet the eligibility requirements of the Homeowner benefit set and to pay for your discounted More nbn® plan with an eligible CommBank online bill payment method (see section 18). The 40% off discount is only available to customers who sign up for a new nbn® plan under this offer (see section 3).

The 12 discounted months is a promotional period that commences from the day your eligible nbn® service is activated. After this, the cost of your plan will revert to the Recommended Retail Price (RRP) current at that time, subject to an ongoing 10% discount off the plan RRP for as long as you use an eligible CommBank online bill payment method. The RRP of More nbn® plans are available on the [More website](#) and are subject to change in accordance with More's [Standard Form of Agreement](#).

If you sign up, More will be your service provider for your nbn® service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website [here](#).

The offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer period commences on 3/08/2023 and ends at 11:59pm AEDT on 30/06/2024 (**Offer Period**).
2. This offer provides eligible CommBank Yello customers that are part of the Homeowner benefit set (as outlined in section 6 and subject to section 17), with 40% off the RRP of the

plan fees of one new More nbn[®] plan for 12 months (**First Year Discount**) when you use an eligible CommBank online bill payment method (see section 18). After this promotional period, the cost of your plan will revert to RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method (**Ongoing Discount**).

3. For the avoidance of doubt, the 40% off discount on one More nbn[®] plan for 12 months is only available to customers who sign up for a new nbn[®] plan under this offer. Customers who have signed up for an nbn[®] plan under a previous More nbn[®] offer cannot have their unique offer code applied to an existing nbn[®] service to access this offer.
4. The offer is valid for use with any More personal nbn[®] plan, as advertised on the More website from time to time during the Offer Period. The table above sets out the monthly plan fees for each More nbn[®] plan after the discounts available with this offer have been applied. The First Year Discount on your More nbn[®] plan commences from the day your eligible nbn[®] service is first activated on the nbn[®] network and runs for 12 months (subject to section 17), provided you continue to meet the eligibility requirements of the Homeowner benefit set and to use an eligible payment method. The First Year Discount is a once-off discount to be applied monthly over a maximum period of 12 months.
5. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any modem charges, if you choose to purchase a modem rather than bring your own (BYO) you will be charged for the cost of the modem, at the time of application. Modems supplied by More are unlocked and capable of working with another nbn[®] service provider.
 - b. Any nbn[®] New Development Fee charge or nbn[®] New Copper Pair charge. These are charges that are passed through from nbn[®]; and
 - c. Any additional services/charges/usage outside the base monthly internet plan fee.
6. You may be eligible to receive this offer as a CommBank Yello customer under the Homeowner benefit if you meet each of the applicable eligibility criteria set out in the CommBank Yello Terms and Conditions and your eligibility is not excluded by those terms. The CommBank Yello terms and conditions and eligibility criteria may be subject to change. Please review the full CommBank Yello Terms and Conditions at <http://www.commbank.com.au/yellotcs>.
7. During the Offer Period, if you are or you become eligible to receive this offer, you should receive your unique offer code via the CommBank app.
8. To redeem your unique offer code, you must sign up through the More offer landing page <https://more.com.au/personal/cba-yello-nbn-offer> and use a CommBank credit or debit card as your online bill payment method.
9. All unique offer codes issued in connection with this offer are valid until 11:59pm AEDT 30 June 2024, as long as you remain an eligible CommBank Yello Homeowner customer. Any offer codes not redeemed by that date will expire and will not be valid for use. Limit of one offer code per customer.
10. The offer is only available to be redeemed once on a single service at one premises (subject to your right to relocate your service under section 14).
11. CommBank customers are only entitled to receive a discount on a maximum of 2 nbn[®] services per account. This limit applies regardless of whether any services were added under this More offer, or any other More nbn[®] offer that has been or may become available to you.
12. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount. Cancelling your service after the first 12 months forfeits the Ongoing Discount.
13. This offer cannot be transferred to another person or party.
14. Should you relocate address within the first 12 months, this offer is transferable to your new address for the remaining portion of your First Year Discount.

15. If you change to a different More nbn[®] plan during the First Year Discount period, you will continue to receive the offer on the new plan for the remaining portion of the 12-month term based on the RRP of your new plan (see table above).
16. This offer can only be applied to the cost of one More nbn[®] plan per account and may not apply in conjunction with other offers or discounts unless expressly permitted by the terms of another offer.
17. If you cease to meet the eligibility criteria for the CommBank Yello Homeowner benefit set (as outlined in the CommBank Yello Terms and Conditions) at any time while you are receiving a discount under this offer, this may result in you forfeiting any remaining portion of the First Year Discount. Access to the First Year Discount may be revoked at any point after you cease to meet the eligibility criteria for the CommBank Yello Homeowner benefit set, with the cost of your plan reverting to the RRP current at that time subject to the Ongoing Discount as long as you continue to use an eligible CommBank payment method (see section 18).
18. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the First Year Discount and Ongoing Discount, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
19. If you change your online bill payment method to an ineligible payment method at any time during the First Year Discount period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More nbn[®] plan.
20. If you lose your discount under this offer in accordance with section 19 but then subsequently revert to an eligible payment method (as outlined in section 18), you will recommence receiving any remaining months available under the First Year Discount from the date your eligible payment method is reinstated until the expiry of the First Year Discount period. However, you will not receive an extension on the First Year Discount period for any months forfeited due to use of an ineligible payment method.
21. If you change your online bill payment method to an ineligible payment method at any time after your First Year Discount period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
22. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the [More website](#) for personal More nbn[®] services.
23. Your discounted nbn[®] service must not be resold and are intended for use by the account holder only.
24. If you sign up, More will be your service provider for your nbn[®] and will handle all technical enquiries, complaints and servicing.
25. The provision of your nbn[®] service will be subject to More's standard terms of service and policies, which are available [here](#) on the More website.
26. These offer terms and conditions must be read in conjunction with the nbn[®] or Fixed Wireless [Critical Information Summary](#) applicable to your plan. To the extent of any inconsistencies, these offer terms apply.
27. CommBank reserves the right to withdraw or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.