

\$20 off mobile plan fees – CommBank Yello Homeowner customers

Data allowance/month	12GB	25GB	32GB	50GB	80GB	150GB
Network Access	4G	4G	5G*	5G*	5G*	5G*
Plan download speeds caps [^]	Capped at 100Mbps (4G)	Capped at 100Mbps (4G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 100 Mbps (4G & 5G)	Capped at 250Mbps (4G & 5G)
Minimum Monthly Charge for first 12 months#	\$4.00	\$10.00	\$16.00	\$22.00	\$30.00	\$44.00
Minimum Monthly Charge after first 12 months (inc. ongoing 10% CommBank discount)#	\$21.60	\$27.00	\$32.40	\$37.80	\$45.00	\$57.60
Cost per GB of Data for first 12 months	\$0.33	\$0.40	\$0.50	\$0.44	\$0.38	\$0.29
Cost per GB of Data after first 12 months	\$1.80	\$1.08	\$1.01	\$0.76	\$0.56	\$0.38
Additional account fees applicable	Paper Bill Fee: \$3.50 (available on request only) Late Payment Fee: \$10.00 Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place. Physical SIM replacement charge: \$10.00 Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.					
IMPORTANT	This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile Critical Information Summary for your plan.					

[^] Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

* 5G network access requires a compatible mobile phone and is only available in selected areas

The offer of \$20 off the recommended retail price (RRP) of one new More mobile plan for 12 months is only available to eligible Yello customers that are part of the Homeowner benefit set (see section 6), and who complete sign-up between 1 March 2024 and 30/06/24 by entering a unique offer code at checkout and use a CommBank credit or debit card as their online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you). To maintain the discounts available under this offer throughout the 12 month offer term, you must continue to meet the eligibility requirements of the Yello Homeowner benefit set and to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 18). Offer does not apply to additional services, charges or usage outside those that are included with your base monthly mobile plan. The \$20 monthly discount for 12 months is only available to customers who sign up for a new mobile plan under this offer (see section 3).

The 12 months is a promotional period that commences from the day that your mobile service is activated. After this promotional period the cost of your plan will revert to the RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method. The RRP's of More mobile plans are available on the [More website](#) and are subject to change in accordance with More's Standard Form of Agreement.

If you sign up, More will be your service provider for your mobile and will handle all technical enquiries, complaints and

servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website [here](#).

This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer period commences on 1 March 2024 and ends at 11:59pm AEDT on 30/06/2024 (**Offer Period**).
2. This offer provides eligible CommBank Yello customers that are part of the Homeowner benefit set (as outlined in section 6), with \$20 off the RRP of the plan fees of one new More mobile plan for 12 months (**First Year Discount**) when you use an eligible CommBank online bill payment method. After this promotional period, the cost of your plan will revert to RRP current at that time, subject to an ongoing monthly discount of 10% off the RRP of your plan as long as you use an eligible CommBank online bill payment method (**Ongoing Discount**).
3. For the avoidance of doubt, the discount of \$20 per month off a More mobile plan for 12 months is only available to customers who sign up for a new mobile plan under this offer. Customers who have signed up for a mobile plan under a previous More mobile offer cannot have their unique offer code applied to an existing mobile service to access this offer.
4. The offer is valid for use with any More personal mobile plans, as advertised on the More website from time to time during the Offer Period. The table above sets out the monthly plan fees for each More mobile plan after the discounts available with this offer have been applied. The First Year Discount on your More mobile plan commences from the day your eligible mobile service is first activated and runs for 12 months, provided you continue to meet the eligibility requirements of the Homeowner benefit set and use an eligible payment method. The First Year Discount is a once-off discount to be applied monthly over a maximum period of 12 months.
5. All discounts available with this offer apply to plan fees only and do not apply to the following:
 - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
 - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
 - c. Charges for any mobile handset that you purchase separately from us.
6. You may be eligible to receive this offer as a CommBank Yello customer under the Homeowner benefit set if you meet each of the applicable eligibility criteria set out in the CommBank Yello Terms and Conditions and your eligibility is not excluded by those terms. The Yello terms and conditions and eligibility criteria may be subject to change. Please review the full Yello Terms and Conditions at <http://www.commbank.com.au/yellotcs>.
7. During the Offer Period, if you are or you become eligible to receive this offer, you should receive your unique offer code via the CommBank app.
8. To redeem your unique offer code, you must sign up through the More offer landing page www.more.com.au/personal/cba-yello-homeowner-mobile using a CommBank credit or debit card as your online bill payment method.
9. All unique offer codes issued in connection with this offer are valid until 11:59pm AEDT 30 June 2024, as long as you remain an eligible CommBank Yello Homeowner customer. Any offer codes not redeemed by that date will expire and will not be valid for use. Limit of one offer code per customer.
10. This offer is only available to be redeemed once on a single service.
11. CommBank customers are only entitled to receive a discount on a maximum of 5 mobile services per account. This limit applies regardless of whether any services were added under this More offer, or any other More mobile offer that has been or may become available to you.
12. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months of the First Year Discount. Cancelling your service after the first 12 months forfeits the Ongoing Discount.
13. This offer cannot be transferred to another person or party.
14. This offer is not valid in conjunction with any other offer or discount.
15. If you change to a different More mobile plan during the 12-month offer period, you will continue to receive the offer on the new plan for the remaining portion of the 12-month term, which will be deducted from the RRP of your new plan current at that time (see table above).

16. If the More mobile plan you signed up to has its features or pricing changed, you will be notified. In the event that your mobile plan is no longer available, you will be notified and switched over to a comparable More mobile plan with terms and pricing closest to their existing plan and the offer will be applied to that plan.
17. If you cease to meet the eligibility criteria for the CommBank Yello Homeowner benefit set (as outlined in the Yello Terms and Conditions) at any time while you are receiving a discount under this offer, this may result in you forfeiting any remaining portion of the First Year Discount. Access to the offer may be revoked at any point after you cease to meet the eligibility criteria for the Yello Homeowner benefit set, with the cost of your plan reverting to the RRP current at that time subject to an ongoing 10% discount as long as you continue to use an eligible CommBank payment method (see s 17).
18. You must check out using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the First Year Discount and Ongoing Discount, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
19. If you change your online bill payment method to an ineligible payment method at any time during the First Year Discount period, you will forfeit the discount for any months that you pay with an ineligible payment method. Access to the offer will be revoked with effect from the month in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time for so long as you use an ineligible payment method to pay for your applicable More mobile plan.
20. If you lose your discount under this offer in accordance with section 19 but then subsequently revert to an eligible payment method (as outlined in section 18), you will recommence receiving any remaining months available under the First Year Discount from the date your eligible payment method is reinstated until the expiry of the First Year Discount period. However, you will not receive an extension on the First Year Discount period for any months forfeited due to use of an ineligible payment method.
21. If you change your online bill payment method to an ineligible payment method at any time after your First Year Discount period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
22. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal mobile services.
23. The discounted mobile services must not be resold and are intended for use by the account holder only.
24. These offer terms and conditions must be read in conjunction with the mobile [Critical Information Summary](#) for your plan. To the extent of any inconsistencies, these offer terms apply.
25. If you sign up, More will be your service provider for your mobile and will handle all technical enquiries, complaints and servicing.
26. The provision of your mobile service will be subject to More's standard terms of service and policies, which are available [here](#) on the More website.
27. CommBank reserves the right to withdraw, vary or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.