



## CommBank Yello – discount on More mobile plans

The offer of a monthly discount off the recommended retail price (RRP) of a More mobile plan for 36 months for new services (36 Month Discount), or 24 months for existing services (24 Month Discount) is only available to eligible CommBank Yello customers that qualify for the relevant CommBank Yello tier (see sections 2 and 3), who apply the offer to a service by taking the steps set out in section 4, and who use an eligible CommBank online bill payment method. The discounts available under this offer are as outlined in section 2 and in Schedules 1-4. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you).

To access this offer you must sign up to a new mobile plan via the More website and enter a unique offer code, or apply a unique offer code to an existing service via the More Customer Portal. To maintain discounts available under this offer, you must continue to meet the eligibility requirements of a CommBank Yello tier (see section 2) and continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 9). If your CommBank Yello tier eligibility changes during the applicable discount period, we may move you to next best CommBank Yello tier for which you are eligible in accordance with section 15. Offer does not apply to additional services, charges or usage outside those that are included with your base monthly plan.

The 36 month and/or 24 months (as applicable) are promotional periods (each a Discount Period) that commence:

- from the day that your mobile service is activated (for customers activating a new service); or
- the next billing period after you apply a discount code to an existing service via the customer portal.

After this promotional period the cost of your plan will be subject to an ongoing monthly discount off the RRP of your plan (as set out in Schedule 1-4) (Ongoing Discount) as long as you use an eligible CommBank online bill payment method and remain eligible under a CommBank Yello tier. The RRP of More mobile plans are available on the More website and are subject to change in accordance with More's Standard Form of Agreement.

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website.

This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer period commences on 4 June 2025 at 9:00am AEST and ends at 11:59pm AEDT on 30 June 2026 (Offer Period).
2. This offer provides eligible CommBank Yello customers that sign up with and continue to use an eligible ongoing CommBank online bill payment method with a discount as follows:

| CommBank Yello Tier              | New Services   | Existing Services  |
|----------------------------------|--|--|
| Customers in the Diamond Tier    | \$16/mth off the RRP off the plan fees of a new More mobile plan for 36 months, then \$8/mth off RRP ongoing | \$16/mth off the RRP off the plan fees of a new More mobile plan for 24 months, then \$8/mth off RRP ongoing |
| Customers in the Gold Tier       | \$12/mth off the RRP of the plan fees of a More mobile plan for 36 months, then \$6/mth off RRP ongoing      | \$12/mth off the RRP of the plan fees of a More mobile plan for 24 months, then \$6/mth off RRP ongoing      |
| Customers in the Yello Plus Tier | \$8/mth off the RRP of the plan fees of a More mobile  | \$8/mth off the RRP of the plan fees of a More mobile plan for 24  |

|                             |   |  |
|-----------------------------|---|--|
|                             | plan for 36 months, then \$4/mth off RRP ongoing              | months, then \$4/mth off RRP ongoing                               |
| Customers in the Yello Tier | \$4/mth off the RRP of the plan fees of a More mobile ongoing | \$4/mth off the RRP of the plan fees of a More mobile plan ongoing |

3. As a CommBank Yello customer, you may be eligible to receive this offer if you meet each of the applicable eligibility criteria set out for each tier in the CommBank Yello Terms and Conditions and your eligibility is not excluded by those terms. The CommBank Yello Terms and Conditions and eligibility criteria may be subject to change. Please review the full CommBank Yello Terms and Conditions at <http://www.commbank.com.au/commbankyello>
4. Eligible customers may access the 36 Month Discount by signing up to a new service via the More website and entering your unique offer code during checkout (subject to the caps outlined in section 15). Eligible customers may access the 24 Month Discount by applying your unique offer code to an existing service via the More customer portal (subject to the caps outlined in section 19).
5. The 36 Month Discount is only available to eligible CommBank Yello customers that are signing up to a new mobile plan (subject to the limits outlined in section 19).
6. The 24 Month Discount is only available to eligible CommBank Yello customers that have an existing mobile service and apply the unique offer code to that service via the More customer portal.
7. The offer is valid for use with any More personal mobile plans, as advertised on the More website from time to time during the Offer Period. The tables in Schedule 1 to 4 set out the monthly plan fees for each More mobile plan after the discounts available with this offer to the relevant CommBank Yello tier for which you are eligible have been applied.
8. The discount on your More mobile plan commences from:
  - a. the day your eligible new mobile service is first activated; or
  - b. the start of your next billing cycle after the unique offer code has been applied to that service;
 and  
 runs for 36 months (for new services) or 24 months (for existing services), provided you continue to meet the relevant eligibility requirements for your CommBank Yello tier set out in the CommBank Yello Terms and Conditions and to use an eligible payment method. If your CommBank Yello tier eligibility changes during the Discount period, we may move you to next best CommBank Yello tier for which you are eligible in accordance with section 15.
9. You must check out using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
10. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will cease to be an Eligible Customer and may forfeit the discount. Access to the offer may be revoked with effect from the end of the billing period in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time.
11. If you lose your discount under this offer in accordance with section 10 but then subsequently revert to an eligible payment method (as outlined in section 9), you will recommence receiving any remaining months available under the Discount Period from the date your eligible payment method is reinstated until the expiry of the Discount Period. However, you will not receive an extension on the Discount Period for any months forfeited due to use of an ineligible payment method.
12. The offer is a once-off discount to be applied monthly over the Discount Period.
13. All discounts available with this offer apply to plan fees only and do not apply to the following:
  - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;

- b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.
- 14. During the Offer Period, if you are or you become eligible to receive this offer, you should receive your unique offer code for the CommBank Yello tier for which you are eligible via the CommBank app. This unique offer code may be used to access other offers for discounted More services that are or may become available to you as a CommBank Yello customer (including the CommBank Yello nbn® offer), subject to you meeting the eligibility criteria for each offer.
- 15. If you are receiving a discount under this offer for a particular CommBank Yello tier, and during the Discount Period you change to another CommBank Yello tier (i.e. because you become eligible for a higher tier or cease to be eligible for your current tier), we may change the discount value for your mobile plan to the amount available to you under the new CommBank Yello tier for which you are eligible (see tables below for discount amounts available for each tier). We will notify you that your CommBank Yello tier and corresponding discount value is changing, and the change to the discount value will take effect from the start of your next billing period. Your revised discount based on your new CommBank Yello tier will continue in effect for any remaining months of your Discount Period, unless or until you change to another CommBank Yello tier at any time before this period ends.
- 16. During the Offer Period you may use your unique offer code to sign up or apply to any remaining discounted services under offers available within that CommBank Yello tier, subject to the limits outlined in section 19.
- 17. All unique offer codes issued in connection with this offer are valid until 11:59pm AEDT 30 June 2026, as long as you remain eligible under the relevant CommBank Yello tier. Any offer codes not redeemed by that date will expire and will not be valid for use. If you cease to meet the eligibility criteria for any CommBank Yello tier (as outlined in the CommBank Yello Terms and Conditions) your code will be invalidated from the date on which you cease to be eligible. Limit of one offer code per customer. A unique offer code may only be redeemed against one More account. Once a discounted service has been purchased using your unique offer code, that unique offer code will be unable to be used to access discounted services on other More accounts.
- 18. If you apply a unique offer code to an existing service which has CommBank offer applied to it, you will forfeit any remaining discounted months available under that CommBank offer.
- 19. CommBank customers are only entitled to receive a discount on a maximum of 5 mobile services per account. This limit applies regardless of whether any services were added under this More offer, or any other More mobile offer that has been or may become available to you.
- 20. This offer is offered on a no fixed term contract. You are free to cancel at any time without charges. However, cancelling your service within the first 36 months (for new services) or 24 months (for existing services) forfeits any remaining months of the Discount Period. Cancelling your service after the Discount Period forfeits the Ongoing Discount.
- 21. This offer cannot be transferred to another person, account or party.
- 22. This offer is not valid in conjunction with any other offer or discount.
- 23. If you change to a different More mobile plan during the Discount Period, you will continue to receive the offer on the new plan for the remaining portion of the Discount Period, which will be deducted from the RRP of your new plan current at that time.
- 24. If the More mobile plan you signed up to has its features or pricing changed, you will be notified. In the event that your mobile plan is no longer available, you will be notified and switched over to a comparable More mobile plan with terms and pricing closest to their existing plan and the offer will be applied to that plan.
- 25. If you cease to meet the eligibility criteria for any CommBank Yello tier (as outlined in the CommBank Yello Terms and Conditions) at any time while you are receiving a discount under this offer, this may result in you forfeiting any remaining portion of the Discount Period. Access to the offer may be revoked at any point after you cease to meet the eligibility criteria for any CommBank Yello tier, with the cost of your plan reverting to the RRP current at that time. Where available, we may move you to an



alternative More mobile offer for which you meet the eligibility criteria, and the discount(s) available under that offer will be applied to your plan.

26. If you change your online bill payment method to an ineligible payment method at any time after your Discount Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
27. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal mobile services.
28. The discounted mobile services must not be resold and are intended for use by the account holder only.
29. These offer terms and conditions must be read in conjunction with the mobile [Critical Information Summary](#) for your plan. To the extent of any inconsistencies, these offer terms apply.
30. If you sign up, More will be your service provider for your mobile and will handle all technical enquiries, complaints and servicing.
31. The provision of your mobile service will be subject to More's standard terms of service and policies, which are available [here](#) on the More website.
32. More and/or CommBank reserves the right to withdraw, vary or substitute this offer and/or the CommBank Yello Terms and Conditions at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

## Schedule 1: mobile discounts available under the Diamond tier

Note: to receive the discounts available in this table you must be a CommBank Yello customer that is a part of the Diamond benefit set (see section 3). Customers activating a new service under this offer may be eligible to receive a 36 month discount. Customers applying a unique offer code to an existing service may be eligible to receive a 24 month discount.

| Data allowance/month                            | 12GB                   | 25GB                        | 32GB                        | 50GB                        | 80GB                        | 150GB                       |
|---|------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Network access                                  | 4G                     | 5G*                         | 5G*                         | 5G*                         | 5G*                         | 5G*                         |
| Plan download speeds caps^                      | Capped at 100Mbps (4G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 250Mbps (4G & 5G) |
| Monthly discount off RRP during Discount Period | \$16                   | \$16                        | \$16                        | \$16                        | \$16                        | \$16                        |
| Min. monthly charge during Discount Period      | \$10.00                | \$16.00                     | \$22.00                     | \$28.00                     | \$34.00                     | \$48.00                     |
| Monthly discount off RRP after Discount Period  | \$8                    | \$8                         | \$8                         | \$8                         | \$8                         | \$8                         |
| Min. monthly charge after Discount Period       | \$18.00                | \$24.00                     | \$30.00                     | \$36.00                     | \$42.00                     | \$55.00                     |
| Cost/GB of data for first 36 months             | \$0.83                 | \$0.64                      | \$0.69                      | \$0.56                      | \$0.43                      | \$0.32                      |



|                                       |  |        |        |        |        |        |
|---------------------------------------|--|--------|--------|--------|--------|--------|
| Cost/GB of data after first 36 months | \$1.50   | \$0.96 | \$0.94 | \$0.72 | \$0.53 | \$0.37 |
| Additional account fees applicable    | <ul style="list-style-type: none"><li>Paper Bill Fee: \$3.50 (available on request only)</li><li>Late Payment Fee: \$10.00</li><li>Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place.</li><li>Physical SIM replacement charge: \$10.00</li><li>Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.</li></ul> |        |        |        |        |        |
| IMPORTANT                             | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile <a href="#">Critical Information Summary</a> for your plan.   |        |        |        |        |        |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

# Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

\* 5G network access requires a compatible mobile phone and is only available in selected areas



## Schedule 2: mobile discounts available under the Gold tier

Note: to receive the discounts available in this table you must be a CommBank Yello customer that is a part of the Gold benefit set (see section 3).

| Data allowance/month                            | 12GB   | 25GB                        | 32GB                        | 50GB                        | 80GB                        | 150GB                       |
|---|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Network access                                  | 4G   | 5G*                         | 5G*                         | 5G*                         | 5G*                         | 5G*                         |
| Plan download speeds caps^                      | Capped at 100Mbps (4G)   | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 250Mbps (4G & 5G) |
| Monthly discount off RRP during Discount Period | \$12   | \$12                        | \$12                        | \$12                        | \$12                        | \$12                        |
| Min. monthly charge during Discount Period      | \$14.00  | \$20.00                     | \$26.00                     | \$32.00                     | \$38.00                     | \$52.00                     |
| Monthly discount off RRP after Discount Period  | \$6  | \$6                         | \$6                         | \$6                         | \$6                         | \$6                         |
| Min. monthly charge after Discount Period       | \$20.00  | \$26.00                     | \$32.00                     | \$38.00                     | \$44.00                     | \$58.00                     |
| Cost/GB of data for first 36 months             | \$1.17   | \$0.80                      | \$0.81                      | \$0.64                      | \$0.48                      | \$0.35                      |
| Cost/GB of data after first 36 months           | \$1.67   | \$1.04                      | \$1.00                      | \$0.76                      | \$0.55                      | \$0.39                      |
| Additional account fees applicable              | <ul style="list-style-type: none"><li>Paper Bill Fee: \$3.50 (available on request only)</li><li>Late Payment Fee: \$10.00</li><li>Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place.</li><li>Physical SIM replacement charge: \$10.00</li><li>Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.</li></ul> |                             |                             |                             |                             |                             |
| IMPORTANT                                       | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile <a href="#">Critical Information Summary</a> for your plan.   |                             |                             |                             |                             |                             |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

# Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

\* 5G network access requires a compatible mobile phone and is only available in selected areas



### Schedule 3: mobile discounts available under the Yello Plus tier

Note: to receive the discounts available in this table you must be a CommBank Yello customer that is a part of the Yello Plus benefit set (see section 3).

| Data allowance/month                            | 12GB   | 25GB                        | 32GB                        | 50GB                        | 80GB                        | 150GB                       |
|---|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Network access                                  | 4G   | 5G*                         | 5G*                         | 5G*                         | 5G*                         | 5G*                         |
| Plan download speeds caps^                      | Capped at 100Mbps (4G)   | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 250Mbps (4G & 5G) |
| Monthly discount off RRP during Discount Period | \$8  | \$8                         | \$8                         | \$8                         | \$8                         | \$8                         |
| Min. monthly charge during Discount Period      | \$18.00  | \$24.00                     | \$30.00                     | \$36.00                     | \$42.00                     | \$56.00                     |
| Monthly discount off RRP after Discount Period  | \$4  | \$4                         | \$4                         | \$4                         | \$4                         | \$4                         |
| Min. monthly charge after Discount Period       | \$22.00  | \$28.00                     | \$34.00                     | \$40.00                     | \$46.00                     | \$60.00                     |
| Cost/GB of data for first 36 months             | \$1.50   | \$0.96                      | \$0.94                      | \$0.72                      | \$0.53                      | \$0.37                      |
| Cost/GB of data after first 36 months           | \$1.63   | \$1.12                      | \$1.06                      | \$0.80                      | \$0.58                      | \$0.50                      |
| Additional account fees applicable              | <ul style="list-style-type: none"><li>Paper Bill Fee: \$3.50 (available on request only)</li><li>Late Payment Fee: \$10.00</li><li>Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place.</li><li>Physical SIM replacement charge: \$10.00</li><li>Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.</li></ul> |                             |                             |                             |                             |                             |
| IMPORTANT                                       | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile <a href="#">Critical Information Summary</a> for your plan.   |                             |                             |                             |                             |                             |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

# Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

\* 5G network access requires a compatible mobile phone and is only available in selected areas



## Schedule 4: mobile discounts available under the Yello tier

Note: to receive the discounts available in this table you must be a CommBank Yello customer that is a part of the Yello benefit set (see section 3).

| Data allowance/month                            | 12GB   | 25GB                        | 32GB                        | 50GB                        | 80GB                        | 150GB                       |
|---|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Network access                                  | 4G   | 5G*                         | 5G*                         | 5G*                         | 5G*                         | 5G*                         |
| Plan download speeds caps^                      | Capped at 100Mbps (4G)   | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 150Mbps (4G & 5G) | Capped at 250Mbps (4G & 5G) |
| Monthly discount off RRP during Discount Period | \$4  | \$4                         | \$4                         | \$4                         | \$4                         | \$4                         |
| Min. monthly charge during Discount Period      | \$22.00  | \$28.00                     | \$34.00                     | \$40.00                     | \$46.00                     | \$60.00                     |
| Monthly discount off RRP after Discount Period  | \$4  | \$4                         | \$4                         | \$4                         | \$4                         | \$4                         |
| Min. monthly charge after Discount Period       | \$22.00  | \$28.00                     | \$34.00                     | \$40.00                     | \$46.00                     | \$60.00                     |
| Cost/GB of data                                 | \$1.83   | \$1.12                      | \$1.06                      | \$0.80                      | \$0.58                      | \$0.50                      |
| Additional account fees applicable              | <ul style="list-style-type: none"><li>Paper Bill Fee: \$3.50 (available on request only)</li><li>Late Payment Fee: \$10.00</li><li>Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place.</li><li>Physical SIM replacement charge: \$10.00</li><li>Physical SIM provisioning charge: A \$10.00 fee applies if you do not activate your service within 2 months after your SIM was posted.</li></ul> |                             |                             |                             |                             |                             |
| IMPORTANT                                       | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile <a href="#">Critical Information Summary</a> for your plan.   |                             |                             |                             |                             |                             |

^ Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

# Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our [More Mobile CIS](#) will apply to your mobile plan.

\* 5G network access requires a compatible mobile phone and is only available in selected areas