

Terms & Conditions

30% off More business nbn™, SIM-only mobile and phone plans for 12 months



The offer of 30% off a More business nbn™ plan, mobile SIM-only plan and/or business phone plan for 12 months is for customers who sign-up to either a 24-month contract or a no lock-in contract by 7 June 2024 using their CommBank credit or debit card. This offer is only available to customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More business plans page.

The 12 months is a promotional period and commences from the day your eligible service is activated. After this promotional period the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time.

If you sign up, More will be your service provider for your business nbn™, mobile and/or phone service and will handle all technical enquiries, complaints and servicing. This offer is subject to the full terms and conditions and eligibility criteria below:

1. The offer of 30% off a More nbn™, SIM-only mobile and/or phone plan will commence from the day that your eligible service is activated and will run for 12 months. This offer is a once off annual discount to be applied on a monthly basis over a period of 12 months. After this promotional period, the cost of your plan will revert to the Recommend Retail Price (RRP) current at that time.
2. If your premise is in the nbn™ sky muster satellite region or you fall outside of the nbn™ footprint the offer of a discounted business nbn™ plan will not be available to you.
3. All discounts available with this offer apply to eligible More business plan fees only and do not apply to the following:
 - a. Business Ethernet, Enterprise Ethernet NBN and Business Fibre 1000 plans;
 - b. any charges for hardware (such as modems or handsets) that are not included with your plan;
 - c. any nbn™ New Development Fee charge or nbn™ New Copper Pair charge. These are charges that are passed through from NBN Co;
 - d. any additional services, charges or usage outside of your base monthly plan fee, including any non-standard calls or messages made via a mobile service that are charged on a pay as you go basis; and
 - e. any mobile add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan.

4. If you take up a 24-month business nbn™ or phone plan, you will receive a modem and/or handset(s) (as applicable) at no additional cost if you maintain your service for the full 24-month contract period. Supplied hardware is subject to change, see the [More website](#) for current information. If you cancel your service before the end of your 24-month contract, you will incur a \$220 (inc. GST) early termination fee. Additionally, you will be charged a hardware non-return fee if supplied hardware is not returned to More within 30 days of early service cancellation. More will provide you with a summary of the fees and charges payable by you at the time of cancellation and information on how, where and by what method to return the hardware.
5. This offer is available on eligible no lock-in contract More business plans, and you are free to cancel this type of plan at any time without charges. However, cancelling your service within the first 12 months forfeits any remaining months discounted at 30% off.
6. This offer cannot be transferred to another person or party.
7. Should you relocate address within the first 12 months, the offer of 30% off a More business nbn™ plan is transferable to your new address.
8. This offer is not valid in conjunction with any other offer or discount.
9. You must checkout using your CommBank credit or debit card to qualify for this offer. You must continue to have your CommBank credit or debit card registered as preferred payment method on your account throughout the offer period to continue to receive the offer.
10. If your CommBank card expires, you change your preferred payment method to a non-CommBank credit or debit card or you cease to have an account with CommBank all discounts available with this offer will be forfeited and your plan fee will return to the RRP monthly price.
11. The RRP may be changed at any time by giving 30 days written notice by email. The RRP will be the price shown on the More website for business services.
12. The discounted More business nbn™, mobile and phone services must not be resold and are intended for use by the account holder only. If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.