

## \$4 off mobile plan fees – CommBank customers

| Data allowance/month               | 14GB   | 30GB                              | 50GB                              | 75GB                              | 100GB                             | 160GB                             |
|------------------------------------|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Network access                     | 4G   | 5G*                               | 5G*                               | 5G*                               | 5G*                               | 5G*                               |
| Plan download speeds caps^         | Capped at<br>100Mbps<br>(4G)   | Capped at<br>150Mbps<br>(4G & 5G) | Capped at<br>250Mbps<br>(4G & 5G) |
| Min. monthly charge#               | \$24.00  | \$29.00                           | \$36.00                           | \$42.00                           | \$48.00                           | \$61.00                           |
| Cost/GB of data                    | \$1.71   | \$0.96                            | \$0.72                            | \$0.56                            | \$0.48                            | \$0.38                            |
| Additional account fees applicable | <ul> <li>Paper Bill Fee: \$3.50 (available on request only)</li> <li>Late Payment Fee: \$10.00</li> <li>Temporary suspension of service charge: \$10.00 per each whole or partial billing period when the suspension is in place.</li> <li>Physical SIM replacement charge: \$10.00</li> </ul> |                                   |                                   |                                   |                                   |                                   |
| IMPORTANT                          | This table sets out pricing and additional account fees applicable under this offer only. Please read in conjunction with the residential mobile <a href="Critical Information Summary">Critical Information Summary</a> for your plan.  |                                   |                                   |                                   |                                   |                                   |

<sup>^</sup> Speeds may vary due to factors such as location, device capabilities, distance from the base station, local conditions, concurrent users, hardware and software configuration and download/upload destination.

The offer of \$4 discount off the RRP of a new More mobile plan is for eligible customers who complete sign up between 1 June 2025 and 31 Dec 2025 using a CommBank credit or debit card as your online bill payment method. CommBank customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account (whether under this offer or any other More mobile offer that has been or may become available to you). To maintain the discounts available under this offer, you must continue to pay for your discounted More mobile plan with an eligible CommBank online bill payment method (see section 13). This offer is only available to new More mobile customers who have activated the offer via the More website. This can be done by visiting from a dedicated offer landing page or by activating the CommBank customer toggle on the More mobile plans page.

The \$4 discount off the RRP of a new More mobile plan commences from the day that each mobile service signed up under this offer is activated and continues until such time as you cease to meet the eligibility criteria for the offer (see section 2) (Promotional Period). The RRPs of More mobile plans are available on the More website and are subject to change in accordance with More's terms of service.

If you sign up, More will be your service provider for your mobile service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on the More website <a href="here">here</a>.

The offer is subject the full terms and conditions and eligibility criteria below:

<sup>#</sup> Promotional pricing only available to eligible customers who use a CommBank debit or credit card as your online bill payment method. If you cease to use an eligible CommBank online bill payment method, the minimum monthly charge set out in our <a href="More Mobile CIS">More Mobile CIS</a> will apply to your mobile plan.

<sup>\* 5</sup>G network access requires a compatible mobile phone and is only available in selected areas



- 1. The offer provides eligible More mobile customers with a discount of \$4 off the RRP of a mobile plan ongoing and is valid from 01/06/2025 until 11:59pm AEST on 31/12/2025 (Offer Period).
- 2. The offer is only available to customers who meet the following eligibility criteria (Eligible Customers):
  - a. You must complete sign-up using a CommBank credit or debit card at checkout during the Offer Period;
  - b. You have not exceeded the cap on CommBank discounted services set out in section 8; and
  - c. You must continue to use an eligible CommBank online bill payment method (see section 13) to continue to receive the discounts available under this offer.
- 3. The offer of \$4 off your More mobile plan RRP will commence from the day that each mobile service signed up under this offer is activated. This is an ongoing discount to be applied to your mobile plan fees (unless you cancel your service or cease to be an Eligible Customer).
- 4. The table above sets out the monthly plan fees for each More mobile plan after the discounts available with this offer have been applied.
- 5. Once you sign up to More under this offer, you will have 30 days to activate your service. Failure to activate your service within 30 days will forfeit the offer and the \$4 ongoing discount and the cost of your plan will revert to the RRP current at that time.
- 6. All discounts available under this offer apply to mobile plan fees only and do not apply to the following:
  - a. Any additional services, charges or usage outside of your base monthly mobile plan fee, including any non-standard calls or messages that are charged on a pay-as-you-go basis;
  - b. Any add-on data plans, international calling plans, international travel packs or other add-on plans that are available for purchase and use in conjunction with your base mobile plan; and
  - c. Charges for any mobile handset that you purchase separately from us.
- 7. Eligible Customers are only entitled to receive a CommBank discount on a maximum of 5 mobile services per More account. This limit applies regardless of whether you added any services under this More offer, or any other More mobile offer that has been or may become available to you.
- 8. Eligible customers can add up to 5 mobile services to their account during the Offer Period. Any additional mobile services subsequently added during the Offer Period will also receive the \$4 off RRP ongoing, subject to these terms and conditions.
- 9. The \$4 discount off RRP for any subsequent mobile services validly added to an account under this offer will begin from the day each additional mobile service is activated.
- 10. This offer is offered on a no fixed-term contract. You are free to cancel at any time without charges. However, cancelling your service forfeits the \$4 off mobile plan fees ongoing.
- 11. If you sign up to a More mobile plan under this offer and subsequently cancel your service, you will not be eligible to receive the offer again.
- 12. This offer cannot be transferred to another person or party.
- 13. You must check out using your CommBank credit or debit card as your online bill payment method to qualify for this offer. To maintain the offer, you must continue to have a CommBank credit or debit card registered as your online bill payment method. Alternatively, after checkout you may change your online bill payment method to a direct debit from a CommBank bank account and remain eligible for this offer. Any other payment method is ineligible under this offer and its use may result in you forfeiting the discount available under it.
- 14. If you change your online bill payment method to an ineligible payment method at any time during the Promotional Period, you will cease to be an Eligible Customer and may forfeit the discount. Access to the offer will be revoked with effect from the billing period in which you change to an ineligible payment method, with the cost of your plan reverting to the RRP current at that time.
- 15. If you lose your discount under this offer in accordance with section 14 but then subsequently revert to an eligible payment method (as outlined in section 13), at our discretion, we may allow this offer to be reapplied to your mobile plan with effect from the start of the next billing period after your eligible payment method is reinstated.
- 16. If you change your online bill payment method to an ineligible payment method at any time after your Promotional Period, you will forfeit the Ongoing Discount in entirety. Access to the offer will be revoked with effect from the following month, with the cost of your plan reverting to the RRP current at that time.
- 17. The RRP may be changed at any time by giving 30 days written notice. The RRP will be the price shown on the More website for personal More mobile services.

2

18. More mobile services obtained under this offer must not be resold and are intended for use by the account holder only.



- 19. These offer terms and conditions must be read in conjunction with the mobile <u>Critical Information</u> Summary. To the extent of any inconsistencies, these offer terms apply.
- 20. CommBank reserves the right to withdraw, vary, or substitute this offer at any time.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.

3