

CommBank customer offer - \$50 bill credit

Terms and Conditions

This offer is available to the first 5,000 eligible CommBank customers who sign up to a new nbn® service between 1 September 2026 and 30 September 2026 (**Offer Period**) with a one-off bill credit of \$50.

If you sign up, More will be your service provider for your nbn® service and will handle all technical enquiries, complaints and servicing. The provision of your More service will be subject to More's standard terms of service and policies, available on More's website here.

This Offer is subject to the following terms and conditions:

1. Subject to the terms and conditions below, eligible CommBank customers who sign up for a new More nbn® plan between 1 September 2026 and 30 September 2026 will receive a bill credit a one-off \$50 bill credit (**Bill Credit**).
2. This offer is only available to customers who meet the following eligibility criteria (**Eligible Customer**):
 - a. You must be a CommBank customer;
 - b. you must complete sign-up for a new More nbn® plan by successfully completing a ConnectID verification (see section 3) and a CommBank credit or debit card at checkout during the Offer Period;
 - c. you must be one of the first 5,000 CommBank customers to complete sign up for a new More nbn® plan during the Offer Period .
3. This offer is not available to business customers or customers signing up to a More business plan.
4. This offer is limited to the first 5,000 Eligible Customers who satisfy all eligibility requirements. Once this limit is reached, the offer will be removed, even if the Offer Period has not ended.
5. Your use of ConnectID is subject to More's [ConnectID Terms](#). When you complete ConnectID verification, CommBank shares your verified identity details with More for the purpose of setting up and administering your service and confirming your eligibility for this offer. You may update your personal information held by More at any time in accordance with More's Privacy Policy.
6. A maximum of one Bill Credit is available per Eligible Customer, regardless of the number of new nbn® services purchased in a single transaction, or across multiple transactions or accounts.
7. To receive the Bill Credit, you must activate your nbn® service by 13 November 2026.
8. If you are eligible to receive the Bill Credit in accordance with these terms and conditions, the bill credit(s) will be applied to your account by no later than 15 February 2027 and will appear on the first invoice issued after that date.
9. This offer is available to be used in conjunction with other CommBank offers.
10. If you cancel your More service(s) before the Bill Credit has been applied, you will forfeit the Bill Credit in its entirety.
11. Any bill credits obtained under this offer are not redeemable for cash, not transferable to another account, and cannot be refunded. If your monthly bill is less than the bill credit amount, the remaining bill credit will roll over to the next invoice until used in full, or until you cancel all services on your account.



12. This offer may be cancelled, varied or withdrawn by More or CommBank at any time on prior notice. Any variation, withdrawal or cancellation will not affect customers who satisfied the eligibility criteria before the effective date of the change.

If you have any questions about how this offer may apply to you, please contact us on 1800 733 368 or via live chat on our website.