



CommBank offer – \$0 Upfront Wi-Fi Router offer

Eligible CommBank customers can receive one \$0 upfront Wi-Fi Router when they sign up to a More nbn® plan by 31 March 2027 and keep their More nbn® plan connected for 36 months. To receive this offer, you must:

- purchase an eligible nbn® plan that is eligible for a CommBank discount under the current [CommBank nbn® offer](#) in the same transaction as your \$0 upfront device;
- complete ConnectID verification during checkout (see section 4); and
- use an eligible CommBank online bill payment method to pay for the transaction (see section 15).

You must maintain a More nbn® service for 36 months. If you cancel your More nbn® service within the first 36 months, a Wi-Fi router buyout fee will apply (see section 6).

If you sign up, More will be your product provider and will handle all technical enquiries, complaints and warranty issues. The provision of your Wi-Fi Router will be subject to More's standard terms of service and policies, available on the More website.

1. This offer provides eligible CommBank customers with one \$0 upfront Wi-Fi Router (**Wi-Fi Router Discount**) when you sign up to a More nbn® plan between 9:00pm AET 11 August 2026 and 31 March 2027 and keep your More nbn® plan connected for 36 months. The model of Wi-Fi Router available to a customer in accordance with this offer depends on the connection type available at their premises (see clause 3).
2. The offer is only available to customers who meet the following eligibility criteria (**Eligible Customers**):
 - a. You must be a CommBank customer;
 - b. You must, in a single transaction:
 - i. sign up for a new More plan that is eligible to receive a discount under the current [CommBank nbn® offer](#); and
 - ii. purchase the \$0 upfront Wi-Fi Router by selecting the 36-month contract option in the Wi-Fi router plan card;
 - c. You must check out by successfully completing ConnectID verification (see section 4); and
 - d. You must pay for the transaction using a CommBank credit or debit card.
3. The model of \$0 upfront WiFi router available to you in accordance with this offer depends on the existing nbn® connection type available at your premises:
 - a. if your existing connection type is FTTC, FTTP, HFC or Fixed Wireless, you are eligible to receive a \$0 upfront eero 7 WiFi Router;
 - b. if your existing connection type is FTTN or FTTB, you are eligible to receive a \$0 upfront Netcomm NF71 WiFi Router. **Note:** the eero 7 device is incompatible to be used with a FTTN or FTTB connection type.

Use the More website check tool on the [More website](#) to check which connection type is available at your premises.

4. Your use of ConnectID is subject to [More's ConnectID Terms](#). When you complete ConnectID verification, CommBank shares your verified identity details with More for the purpose of setting up and administering your service or applying the NBN Discount to your existing service, and confirming your eligibility for this offer. You may update your personal information held by More at any time in accordance with More's Privacy Policy.

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5. To maintain the \$0 Wi-Fi Router, you must keep an active More nbn® service for 36 months (**NBN Term**). Your NBN Term will commence from the date your Wi-Fi Router is ordered and run for 36 months.
6. If you cancel your nbn® service within the NBN Term, you will be charged a buyout fee calculated as \$5.50 multiplied by months remaining (**Buyout Fee**). For example, if you cancel your nbn® service after 12 months, you will be charged a Buyout Fee of \$132 (\$5.5 times 24 months). The number of months remaining will be rounded up to the nearest whole month.
7. If you are charged a Buyout Fee in accordance with section 6, section 9 or section 11, Buyout Fee will be applied to your next issued bill. If you do not pay the Buyout Fee by your bill due date, at its discretion, More may lock your device that was provided for \$0 upfront so that it cannot be used with another service provider. For the avoidance of doubt, More will not lock any devices for which you have paid for upfront and/or in full.
8. The Wi-Fi Router Discount will only apply to the first eero device and not apply to any subsequent devices. If you purchase a multi eero pack under this offer, the first eero device is charged at \$0 upfront. Any remaining devices are charged at RRP and must be paid for upfront at checkout using an eligible CommBank online bill payment method. This offer is only available to FTTN or FTTB customers who purchase a single Netcomm NF71 WiFi Router only (you cannot additionally purchase satellites as part of this offer, including bundled with the Netcomm NF71 WiFi Router).
9. If you do not activate your nbn® service within the first 3 months after ordering, you will be charged the Buyout Fee.
10. If you sign up for this offer through an authorised agent, you must complete the ConnectID verification using the verification link provided to you after checkout. ConnectID verification must be completed within 30 days.
11. If your ConnectID verification is unsuccessful for any reason or is not completed within the timeframe specified in section 10, you will be charged a Buyout Fee in accordance with section 6.
12. The ConnectID verification process will verify your first name, last name and date of birth details held by CommBank against the details you have provided to More. If the verified details received by More through ConnectID differ from the information on your More account, we will update your name and date of birth on your More account to align with the details received from ConnectID in accordance with the consent you provide during the ConnectID verification flow.
13. This Offer is available to residential customers only. Business nbn®, enterprise and wholesale accounts are expressly excluded from this offer.
14. CommBank customers are only entitled to receive a discount on a maximum of 2 Wi-Fi router packs. This limit applies regardless of whether any services were added under this More offer, or any other More offer that has been or may become available to you.
15. You must checkout using your CommBank credit or debit card as your online bill payment method to qualify for this offer.
16. This offer may be used in conjunction with the existing [CommBank nbn® offer](#) that provides a \$25 discount for 36 months on nbn® plan fees (**CommBank NBN Offer**). However, this offer must not be used in conjunction with any discount, credit or rebate in respect of a Wi-Fi router, including the Wi-Fi router discount component of the [CommBank NBN Offer](#).
17. Except for in accordance with section 16, this offer may not be used in conjunction with any other CommBank offer, including the CommBank Workplace Banking offer and/or CommBank Lender Offer which provides a once-off discount of \$180 on a Wi-Fi Router Pack.
18. The use of your Wi-Fi Router will be subject to More's standard terms of service and policies, which are available here on the More website.

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19. These offer terms and conditions must be read in conjunction with the nbn® Critical Information Summary. To the extent of any inconsistencies, these offer terms apply.
20. CommBank and More reserve the right to withdraw or substitute this offer at any time.
21. If you have any questions about how this offer may apply to you, please contact us on 1800 733 368.